

Uncover the Mystery

Fraud at the Gates

You're the star of the story. Solve the mystery



Chapman.edu/compliance

**Compliance Week 2024
November 4-8**

INSTRUCTIONS

CAN YOU SPOT THE FRAUD?

Embark on an exhilarating adventure into the world of fraud detection! Harness your expertise and resources to unmask and report fraud.

Welcome to a thrilling journey back in time, inspired by the beloved “Choose Your Own Adventure” series from 1979 to 1998. At Chapman, we’re excited to present our own interactive story: “Uncover the Mystery – Fraud at the Gates.”

In this adventure, you will step into the shoes of a compliance investigator, navigating a world filled with clues, challenges, and critical decisions. Each choice you make will shape the outcome of your story. Will you have the keen insight and determination to uncover the truth?

Once you’ve completed your journey, follow the link below to submit your information to receive a small token of our appreciation.

Good luck, and may your choices lead you to the truth!



 **CHAPMAN
UNIVERSITY**

Office of Institutional Compliance

CHAPTER 1

WHO AM I?



The morning sun filtered through the blinds, casting a warm glow across the room. As you slowly opened your eyes, the unfamiliar surroundings made your heart race. This wasn't your bedroom. The walls were adorned with certificates and accolades. You sat up, trying to piece together the fragments of your memory. The last thing you remembered was falling asleep in your cozy bed. Now, you were in an unfamiliar office. A quick glance at the desk revealed a nameplate: "Alex Morgan, Compliance Investigator." The door creaked open, and a woman with sharp eyes and a kind smile entered. "Good morning, Alex. Ready for another day?"

You took the cup, feeling a strange sense of familiarity with the situation. As you sipped the coffee, the pieces began to fall into place. You were Alex Morgan, a Compliance Investigator at Chapman University, tasked ensuring all significant compliance risks are addressed and effectively managed.

With a deep breath, you stood up, ready to face the challenges ahead. The truth was out there, and it was your job to find it.

The first question was who was this lady who just walked into my office?

Gail Nishida, Chief Compliance Officer; or

Norma Bouchard, Provost; or

Brenda Rushforth, Chief Human Resources Officer.

[To read more about Institutional Compliance itself, click here](#)

The next case you read is from an administrator in the school's College of Nursing. The report accuses the, Jane Smith, academic program officer, of diverting student tuition payments to herself. The reporter discovered this when he took over for Jane Smith and received tuition checks from students. He saw that the students would either put Jane's name in the payee line or leave it blank. When the students were asked about this, all of the students noted that Jane had instructed them to do so.



Before you start verifying the information and starting an investigation, you need to figure out whether it was fraud, waste, or abuse.

Fraud; or

Waste; or

Abuse.

Correct! You could classify this case as either waste or abuse. You pull out your handy table to make sure.

Fraud	Fraud is a deliberate deception intended to secure unfair or unlawful gain. It involves making false representations or engaging in deceptive conduct for personal or financial gain
Waste	Waste is the thoughtless or careless expenditure, mismanagement , or abuse of resources to the detriment (or potential detriment) of an organization. It includes incurring unnecessary costs resulting from inefficient or ineffective practices, systems, or controls
Abuse	Abuse involves improper or excessive use of authority or position for personal gain or to cause harm to others. While waste is about the inefficient use of resources, abuse is characterized by the misuse of authority, privilege, or resource entrusted to the user

The Dean engaged in wasteful conduct by mishandling resources, specifically by flying in employees from other states. Furthermore, he abused his authority and privileges by excessively spending in his capacity as a Dean.

[Read the next case](#)

[To read more about about the case this story was based on, click here](#)

You call her name and ask if there was anything important that was recently reported? She responds that an anonymous reporter sent us something through our reporting site.

That's right! Now you remember, the Office of Institutional Compliance is led by the Chief Compliance Officer.

With confidence, you realize that you can get through this day without any hiccups. The only problem is now you have to remember how to find the reports that are sent to the Office of Institutional Compliance.

What is the name of the anonymous reporting system utilized by Chapman?

Qualtrics; or

EthicsPoint; or

Outlook.



[To read more about anonymous reporting, click here](#)

The morning sun filtered through the blinds, casting a warm glow across the room. Things are starting to look familiar. You're back in your bedroom. Was it a dream? Was it real? Will anyone believe your story?

All you know is that something within you has changed. You now possess the tools to identify potential ethical issues, fraud, waste, and abuse.

We appreciate your participation. Click the link below, enter the secret phrase to receive credit. As a token of appreciation, participants will receive a small gift from us. Thank you for being a part of this.

The secret phrase: **Ethics and compliance is for everyone**

[Click here to submit your answer](#)

Correct! Chapman University has contracted with an outside provider, Ethicspoint, Inc. to receive reports regarding concerns of fraud, waste, and abuse. You login and to check what reports have been submitted.

The first report you read claims that the Dean of School of Architecture hired 6 employees **out of state** for remote jobs. The school spent hundreds of thousands of dollars on travel for highly paid direct hires of Dean. These hires were permitted to work from home in other states while commuting periodically to the school's campus. Over a period of 17 months, more than half of the **\$211,824** in itemized expenses for six senior hires at the dean's Architecture School, who were working remotely, was spent on airfare or train tickets. Additionally, nearly \$50,000 was spent on hotels.



You know that the Dean did not violate any policies when he hired the 6 employees. However, you think there might be another issue to investigate. Would it be:

Fraud; or

Waste; or

Abuse.



The morning sun filtered through the blinds, casting a warm glow across the room. As you slowly opened your eyes, the unfamiliar surroundings made your heart race. This wasn't your bedroom. In fact, you were still in the Institutional Compliance office. Panic set in—were you doomed to repeat the day?

Then, a thought struck you: maybe if you fixed the day's last mistake, you could get back to your life. Determined, you set out to correct the error.

[Go back to your last case](#)

Incorrect! You could classify this case as either waste or abuse. You pull out your handy table to make sure.

Fraud	Fraud is a deliberate deception intended to secure unfair or unlawful gain. It involves making false representations or engaging in deceptive conduct for personal or financial gain
Waste	Waste is the thoughtless or careless expenditure, mismanagement , or abuse of resources to the detriment (or potential detriment) of an organization. It includes incurring unnecessary costs resulting from inefficient or ineffective practices, systems, or controls
Abuse	Abuse involves improper or excessive use of authority or position for personal gain or to cause harm to others. While waste is about the inefficient use of resources, abuse is characterized by the misuse of authority, privilege, or resource entrusted to the user

The Dean engaged in wasteful conduct by mishandling resources, specifically by flying in employees from other states. Furthermore, he abused his authority and privileges by excessively spending in his capacity as a Dean.

[Read the next case](#)

[To read more about about the case this story was based on, click here](#)

Incorrect! This is a classic fraud case.

Fraud	Fraud is a deliberate deception intended to secure unfair or unlawful gain. It involves making false representations or engaging in deceptive conduct for personal or financial gain
Waste	Waste is the thoughtless or careless expenditure, mismangement , or abuse of resources to the detriment (or potential detriment) of an organization. It includes incurring unnecessary costs resulting from inefficient or ineffective practices, systems, or controls
Abuse	Abuse involves improper or excessive use of authority or position for personal gain or to cause harm to others. While waste is about the inefficient use of resources, abuse is characterized by the misuse of authority, privilege, or resource entrusted to the user

The Jane Smith engaged in deceitful practices when she told the students to either leave the payee line blank or to put her name. There is strong evidence that this deception was done for personal gain when instructed the students to use her name instead of the college's name.

Read about the end of your day.

[To read more about about the case this story was based on, click here](#)

Correct! This is a classic fraud case.

Fraud	Fraud is a deliberate deception intended to secure unfair or unlawful gain. It involves making false representations or engaging in deceptive conduct for personal or financial gain
Waste	Waste is the thoughtless or careless expenditure, mismanagement , or abuse of resources to the detriment (or potential detriment) of an organization. It includes incurring unnecessary costs resulting from inefficient or ineffective practices, systems, or controls
Abuse	Abuse involves improper or excessive use of authority or position for personal gain or to cause harm to others. While waste is about the inefficient use of resources, abuse is characterized by the misuse of authority, privilege, or resource entrusted to the user

The Jane Smith engaged in deceitful practices when she told the students to either leave the payee line blank or to put her name. There is strong evidence that this deception was done for personal gain when instructed the students to use her name instead of the college's name.

Read about the end of your day.

[To read more about about the case this story was based on, click here](#)

Incorrect! Your credentials don't seem to work. You check Chapman.edu/compliance. It says "Chapman University has contracted with an outside provider, Ethicspoint, Inc. to receive reports regarding fraud, waste, and abuse."

The first report you read claims that the Dean of School of Architecture hired 6 employees **out of state** for remote jobs. The school spent hundreds of thousands of dollars on travel for highly paid direct hires of Dean. These hires were permitted to work from home in other states while commuting periodically to the school's campus. Over a period of 17 months, more than half of the **\$211,824** in itemized expenses for six senior hires at the dean's Architecture School, who were working remotely, was spent on airfare or train tickets. Additionally, nearly \$50,000 was spent on hotels.



You know that the Dean did not violate any policies when he hired the 6 employees. However, you think there might be another issue to investigate. Would it be:

Fraud; or

Waste; or

Abuse.

You call her name and ask if there was anything important that was recently reported? She turns around with a confused look. Did you just call her the wrong name? She turns to you and asks you to repeat what you said for clarification.

That's right! Now you remember, the Office of Institutional Compliance is led by the Chief Compliance Officer. You respond and repeat your question using Gail's name.

In order to avoid suspicion, you decide to focus on the work. The only problem is now you have to remember how to find the reports that are sent to the Office of Institutional Compliance.

What is the name of the anonymous reporting system utilized by Chapman?

Qualtrics; or

EthicsPoint; or

Outlook.

[To read more about anonymous reporting, click here](#)

