

Grievance Procedures

Complaints Outside Existing Institutional Complaint or Grievance Procedures

The Doctor of Physical Therapy Program at Chapman University has policy to address complaints that may fall outside of the existing institutional complaint procedures as stated below:

The Department of Physical Therapy values comments and concerns that relate to its curriculum, students, faculty, and graduates from parties outside the University. We strive to respond in a timely and appropriate manner.

Procedures and Responsibilities

Complaints could be submitted in writing or anonymously.

The Chair of the Department of Physical Therapy or the Dean, Crean College of Health and Behavioral Services will manage the complaint. If indicated, the DPT Chair or Dean will respond to the maker of the complaint within three (3) weeks of receiving the complaint. When appropriate, the Department Chair or his designee may consult with other University offices and personnel in addressing the complaint.

Responsible Party: Chair of the Department of Physical Therapy or Dean of the Crean College of Health and Behavioral Sciences.

Comments may be directed to the responsible parties.

The Chair may be reached at DPT@chapman.edu
Address: 9401 Jeronimo Rd, Irvine, CA 92618

The Dean may be reached at creancollege@chapman.edu
Address: 9401 Jeronimo Rd, Irvine, CA 92618

Existing Institutional Complaint, Hearing and Appeal Procedures:

[Sexual Misconduct, Sex-Based/Gender Discrimination, and Title IX](#)

- [Academic Policies and Procedures](#)
- [Academic Integrity](#)
- [Student Conduct Code](#)
- [Public Safety Officer Complaint](#)
- [Work related injury, environmental hazards, or safety concerns](#)